Goal 1: We will improve student engagement and student success.
   1.1 Take steps to increase student retention and student progression through academic programs.
   1.2 Take steps to increase the number of students who graduate or transfer in a timely fashion.
   1.3 Help students better navigate the college experience through the focused coordination and
development of student communications, registration, financial and support services,
advisement, and inter-office process improvement.

Goal 2: We will promote a fully engaged and empowered faculty, staff and administration who are firmly
   committed to the success of our students and to fully realizing the College’s mission.
   2.1 Renew and expand divisional professional development and leadership programs.
   2.2 Build community, and improve two-way communication on campus through the development of
   interdepartmental and cross-disciplinary collaborative projects, electronic discussion boards, and
dialogues processes.
   2.3 Foster a positive institutional climate and culture by supporting academic research and further
   enhancing the staff recognition and appreciation program.

Goal 3: We will expand and improve our key programs and processes.
   3.1 Renew academic programs and develop new credit and noncredit programs and classes to meet
career and workforce needs, the demands of the new economy, and changing demographics.
   3.2 Support the development of the School of Virtual Studies and the College’s new learning
management system.
   3.3 Increase the integrity, accuracy and consistency of college information and data.
   3.4 Support the development of an inclusive and broad-based Academic Master Plan (AMP) that
will serve as the foundation for future planning efforts.

Goal 4: We will become even more engaged with our local community, and become greater stewards of
   the environment.
   4.1 Build greater bridges to the K-12 sector and the larger community through the expansion of the
Dual Enrollment and Service Learning programs.
   4.2 Demonstrate to the community the value, quality, and accountability of the College through
   focused outreach.
   4.3 Expand the campus sustainability initiatives to reduce use of resources and make Bergen a
   model “green school”.

Goal 5: We will maintain sound fiscal management and affordability, and increase our resource
development efforts.
   5.1 Increase efficiency in our use of fiscal resources, and implement expense control measures to
   ensure affordability for our students.
   5.2 Expand revenues through enrollment increases, private giving, grants, and development of profit
centers.