Office of Information Technology

How to Access Student Email

In order to claim your email, you need the following:

1-Your WebAdvisor ID  
2-Your Student ID#  
3-Your date of birth

Follow the instructions below to get your WebAdvisor and Student ID. If you know this information, scroll down to the “Accessing Student Email” section.

Get your WebAdvisor and Student ID

1. Go to (http://go.bergen.edu) and click “Account Information”

2. Select “What’s my User ID?”
3. Enter your **last name** in the first space
4. Enter your social security number in the second space
5. Press “Submit” and your User ID will be displayed

6. Click the “back” button in your web browser and you will see your Student ID# in the bottom box marked “Colleague ID”.

**What’s my User ID?**

In order to retrieve your User ID you must fill in your last name and one of the two additional identifying numbers.

* = Required

[Form fields for Last Name, SSN, and Colleague ID with a submit button]
<table>
<thead>
<tr>
<th>What’s my User ID?</th>
</tr>
</thead>
<tbody>
<tr>
<td>In order to retrieve your User ID you must fill in your last name and one of the two additional identifying numbers.</td>
</tr>
</tbody>
</table>

* = Required

<table>
<thead>
<tr>
<th>Last Name *</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>SSN</td>
<td></td>
</tr>
<tr>
<td>OR</td>
<td>Colleague ID</td>
</tr>
</tbody>
</table>

You are now ready to claim your email address!
Accessing Student Email

1. Navigate to www.outlook.com in your Web browser
2. Enter your WebAdvisor ID followed by @me.bergen.edu (example: jsmith@me.bergen.edu OR if numbers are included jsmith1234@me.bergen.edu)
3. Enter your Password. Your password is your student ID followed by your date of birth (MMDDYYYY format) (example: Jan 1, 1990 = 01011990)
4. Click “Sign in” and you will be prompted to create your own password

Once you are signed in, you can personalize your mail, forward it to another account or have it sent to your wireless device. Just click the “Help” symbol ☰ in the upper right corner of the page for more information.

For further assistance, please call 201-447-7109, option 3