When you login to Bergen Portal you may see the following Error (as above image) in your My Bergen E-mail link. This simple means you must click the Enter Your Credentials link.

Once you have clicked the Enter Your Credentials link you will be prompted to enter your Username, Password, and finally Confirm your Password. Then click OK.

You should now see your unread messages in your My Bergen E-mail link.

For further assistance, please call the Bergen Service Desk at 201-301-9693