## **Bergen Community College**

Division of Business and Social Sciences Department of Criminal Justice & Legal Studies

Course Syllabus

# LGL-200-XXX Business Communications for Paralegals

Semester and year: Section Number: Meeting Times: Locations:

Instructor:
Office Location:
Phone:
Departmental Secretary:

Office Hours: Email Address:

### **Course Description:**

- <u>LGL-200 Business Communications for Paralegals</u> is a course in the communication skills of writing, speaking, and listening, with particular applications to Paralegals. Emphasis is placed on effective techniques to be used in interviews and meetings. Students learn how to prepare letters, memos, and reports. Oral participation and presentation of written projects are required.
- Prerequisites: LGL-101 Fundamentals of Law I; LGL-103 Legal Research and Writing
- Credits: 3 credits
- Supplemental Materials: To be provided by professor during the semester either in hardcopy or posted to Canvas course shell.
- Practical Assignments: Legal Memos, Legal Correspondence, Firm

Newsletters, Business Plan, Establishment of LinkedIn Account, Utilization of Artificial Intelligence in Legal Workplace, Wardrobe and Non-Verbal Communication, professional photograph and other forms of communication utilized in the legal workplace environment.

**Student Learning Outcomes:** As a result of meeting the requirements in this course, students will be able to:

#### Student Learning Outcome: Means of Assessment: 1. To provide the student with the Students will submit projects an awareness of the need to during intervals during the course. effectively communicate in These projects will relate to business and personal life including communication in the legal how instructions, decisions and workplace including the analysis attitudes will be conveyed to of Legal Ethical Issues and the business associates and clients in processes and procedures whereby accordance with the Rules of these issues are recognized and Professional Conduct and the proper course of action taken. professional standards, norms and Students will utilize textbook and customs. case studies. Video presentations will also be provided. Standard: At least 80% of all students will receive an average grade of "70" or better on the projects. Projects will be reviewed with students and concepts reinforced. Homework assignments will be required specifically addressing this course learning outcome. 2. To encourage students to be Students will submit projects objective and analytical in their during intervals during the course communication and to study which will require the utilization of effective communications in the communication skills in writing and legal workplace including, oral orally and through analysis of nonwritten, appearance, social media verbal, appearance and artificial and including artificial intelligence. intelligence (AI) These projects will focus on communication skills and opportunities of the legal professional. Projects will include legal memoranda, legal briefs, use of forms, photographs and graphics, videos and appropriate

practice aides Emphasis will also

be placed on legal ethical concerns and the opportunities and dilemmas faced by legal professionals.

Standard: At least 80% of all students will receive an average grade of "70" or better on the projects. Projects will be reviewed with students and concepts reinforced. Homework assignments will be required specifically addressing this course learning outcome.

3.To provide effective writing and oral communication skills in the legal workplace environment.

Students will submit projects during the course which will have required written and oral requirements. Analysis will require consideration of conventional and electronic communication, letter writing, remote work, social media, artificial intelligence, and ethical considerations.

Standard: At least 80% of all students will receive an average grade of "70" or better on these homework assignments and projects. Projects and homework assignments will be reviewed with students and concepts reinforced.

4. To provide the with communication skills that will foster efficient, accurate and cost effective communication and delivery of legal services to client in an effective and professionally responsible manner.

Students will submit projects and homework assignments which will have components requiring business planning and presentation and to locate specific legal resources and access to the courts for clients. Students will recognize and incorporate current events into their communications so that clients are provided with relevant and current data. Research consideration will relate to legal and factual issues as it pertains to our court system, system of ethics

and its application to particular case studies. Proper citation, grammar and communication of legal authority is reinforced.
Standard: At least 80% of all students will receive an average grade of "70" or better on the projects. Projects and homework assignments will be reviewed with students and concepts reinforced.

# **Course Content:**

WEEK	PART I	Foundations of Legal Writing and Communication – Personal/Professional
1 & 2		Ch. 1 & 2 – Reading as Background – Methods of Communication
(6 hours)		ASSIGNED HOMEWORK PROBLEMS #1 & 2
3-5 (9 hours)	PART II	Writing Fundamentals – Communication in Writing Ch. 3 – Pre-writing Process Ch. 4 – Writing Fundamentals ASSIGNED HOMEWORK PROBLEMS #3 & 4
6-7 (6 hours)	PART III	Writing Formats – Protocols, Purpose and Audience Ch. 5 – Casebriefs Ch. 6, 7, 8 – Legal Memos ASSIGNED HOMEWORK PROBLEMS #5 & 6
8-9	PART IV	Organizing Your Writing – Proofreading and Legal Vocabulary
(6 hours)		Ch. 9 – IRAC Ch. 10 – Synthesizing Authorities Ch. 11 – Outlining ASSIGNED HOMEWORK PROBLEMS #7 & 8
10-12 (9 hours)	PART V	In-Office Communications- Clients and Co-workers Ch. 13 – Client Interviewing, File Memos, Deposition Summaries Ch. 14 – Foundations of Letter Writing ASSIGNED HOMEWORK PROBLEMS #9 & 10

12-15 PART VI Semester Summary and other communication issues
(9 hours) Artificial Intelligence, Remote Working and
Communication with appearance and attire, Social
Media in the Legal Workplace Environment

## **Course Texts and/or Other Study Materials:**

<u>Basic Legal Writing for Paralegals</u>, Samborn & Yelin, Little Brown, 2020 (6<sup>th</sup> or most recent edition).

## **Grading Policy:**

#### **Evaluation and Assessment:**

Homework Problems	10%
Mid-Term Project (Legal Memo)	45%
Final Exam/Project (Legal Newsletter)	45%

Students are required to have all projects submitted by due date. Late submissions shall be penalized a full grade for each day the project is late. For any project or submission not submitted by the end of the semester final submission due date, student shall receive an F grade for that assignment.

**Homework:** Assignment submission may be required for course credit as assigned and required by the Professor during the semester and will be integrated into final grade pursuant to evaluation procedures listed above.

See also attendance and late submission statements

## **Attendance Policy:**

**Attendance:** Will be taken at each session and is subject to the rules of the college. Attendance at lectures is imperative to acquisition and understanding of the substantive material of the course. Habitual absence (considered more than two unexcused absences) and/or tardiness may result in loss of credit for the course.

Students are instructed to notify the professor prior to absences, if known and are responsible for the materials from classes which are missed. Students are required to all examinations on the announced date or otherwise scheduled at the discretion of the instructor. All projects and examinations must be completed for credit for the course. Late submissions will be penalized a quarter grade for each day project is late. If a student has an excused absence and misses an exam, that student

must be prepared to take an exam on or before the first day of their return to class. If a student has an unexcused absence for an exam, that student will receive a zero grade for that exam. If a student misses both the midterm and the final examination, that student will not receive a passing grade in the class.

Faculty absence: Students should consult Canvas course shell and/or college website for daily cancellations. Students may also be informed by email directly by the professor.

Cell/Smart Phones: The use of cell/smart phones and other electronic devices is not permitted in class and all students must silence their cell phones prior to class session. Audio and video recording and photography is prohibited in class.

Course Shell: Students should monitor course shell (Canvas) on a regular basis and are responsible for all content which is posted by the instructor on the course shell.

## Other College, Divisional, and/or Departmental Policy Statements:

<u>Academic Matters - Bergen Community College - Acalog ACMS™</u>

Statement on the appropriate use of AI (see the following link for guidance):

<u>AI-Guidance-Resource-Page.pdf (bergen.edu)</u>

ADA statement:

<u>Disability Services (Office of Specialized Services) | Bergen Community College</u>

Sexual Harassment statement:

HR-003-001.2018-Policy-Prohibiting-Sexual-Harassment.pdf (bergen.edu)

Statement on acceptable use of BCC technology:

Acceptable-Use-Policy.pdf (bergen.edu)

Recommended Syllabus Statements from the Office of Specialized Services:

Syllabus Statements | Bergen Community College

Statement on the purpose and value of faculty office hours.

## **Student and Faculty Support Services:**

## **Accessibility Statement**

Bergen Community College is committed to ensuring the full participation of all students in its programs. If you have a documented disability (or think you may have a disability) and, as a result, need a reasonable accommodation to participate in this class, complete course requirements, or benefit from the College's programs or services, contact the Office of Special Services (OSS) as soon as possible at 201-612-5270 or <a href="https://www.bergen.edu/oss">www.bergen.edu/oss</a>. To receive any academic accommodation, you must be appropriately registered with OSS. The OSS works with students confidentially and does not disclose any disability-related information without their permission. The OSS serves as a clearinghouse on disability issues and works in partnership with faculty and all other student service offices.

#### **Student Support Services**

Bergen Community College provides exemplary support to its students and offers a broad variety of opportunities and services. A comprehensive array of student support services including advising, tutoring, academic coaching, and more are available online at <a href="https://bergen.edu/currentstudents/">https://bergen.edu/currentstudents/</a>.



## **Sidney Silverman Library Online Resources:**

<u>Guides BY SUBJECT - LibGuides at Bergen Community College</u>

General Search and Databases: <u>Library | Bergen Community College</u>

**Note to Students:** This Course Outline and Calendar is tentative and subject to change, depending upon the progress of the class.